



FLEET MAINTENANCE & SERVICE PARTNERSHIP PROPOSAL

Prepared for Amazon Delivery Service Partner (DSP) fleet managers

SEGUIN, TEXAS | COMMERCIAL FLEET SERVICE | MOBILE & ROADSIDE SUPPORT

INTRODUCTION

Lonestar Truck Center welcomes the opportunity to support your delivery fleet with responsive maintenance, diagnostics, and repair services. We understand that vehicle downtime affects delivery schedules, driver productivity, and operating costs. Our goal is to help keep vehicles safely in service through dependable workmanship and clear communication.

FLEET PLATFORM EXPERIENCE

Lonestar Truck Center works with fleet maintenance processes involving Auto Integrate and Wheels and has been approved for FleetNet America dispatching. We are familiar with repair documentation, estimates, authorization workflows, and the communication fleet managers expect. Platform participation does not imply Amazon endorsement or guarantee that every repair is covered or preauthorized.

CAPABILITIES

Preventive maintenance and inspections • DOT inspections • Diesel and commercial vehicle diagnostics • Brake, steering, suspension, electrical and HVAC repairs • Mobile service and emergency roadside support • Light-duty delivery vehicle maintenance support • After-hours and overnight service by arrangement.

SERVICE COMMITMENTS

Uptime: Prioritize practical diagnostics and efficient turnaround, with same-day repairs on many common issues when parts and scheduling permit.

Communication: Clear repair findings, documentation, and authorization before work where required.

Safety: No shortcuts on repairs affecting drivers or the public.

Flexibility: Scheduled fleet support and assistance with unexpected breakdowns.

A PARTNERSHIP BUILT AROUND YOUR OPERATION

We welcome a conversation about fleet size, vehicle types, maintenance volume, service locations, authorization procedures, and operating hours. We can discuss a service arrangement designed around your DSP operation's needs.

NEXT STEPS

Contact us to schedule a fleet maintenance introduction or submit a service request through our Fullbay intake. All service requests are reviewed before scheduling or dispatch.

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lonestartruckcenter.com • Fullbay service requests: app.fullbay.com/VGBELE

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